



## Terms and Conditions

### **Cancellation Policy**

Requests for cancellation or substitution should be made in writing to [mba@mobankers.com](mailto:mba@mobankers.com).

Please consult the education event registration page for details concerning cancellation policy, including deadline to cancel and cancellation fees. Cancellation time limits differ based on the event.

In the event you cannot attend, substitutions are permitted without penalty if sufficient notice is given to MBA. Again, please refer to the event registration page for specific event deadlines.

Third-party vendors reserve the right to set their own cancellation policy.

Trade show registrations will be canceled by the MBA if payment is not received one month before the event.

The MBA must be notified of cancellation of product orders prior to shipment. No refunds will be given after shipment.

### **Refund Policy**

The deadline to receive a refund when canceling attendance is specified on each event registration page. Requests for a refund should be emailed to [mba@mobankers.com](mailto:mba@mobankers.com).

MBA reserves the right to cancel or reschedule an event. All registrants will be entitled to a full refund if the event is canceled, rescheduled, or the location is changed after the registration is received and the registrant is unable to attend.

### **Shipping Policy**

Please consult the product order form to determine shipping and handling fees. Fees are subject to change without prior notice but will be updated on the product order form.